



THE COMPANY

With over 30 years experience as Shipping Agents, Customs, Stevedores, Freight Forwarders, Storage and Transport, Were located in the city of Punto Fijo, and is authorized to operate in the Main Customs of Las Piedras in Puerto Guaranao and Josefa Camejo subaltern of the same name International Airport (LSP).

We are the partner you are looking for!

NH commitment as Customs & Logistics Agents makes each of the departments concerned in refining strategies for the optimization of time and efficiency, resulting in better quality of service to our customers.

This ongoing desire to improve more and more their internal procedures and those for the customer, led to a process for the implementation of ISO 9000, which It translates into a guarantee of quality and service for customers.

The quality seal awarded ISO 9000, it has the advantage of being accepted and recognized worldwide, because it is a way to build trust with customers by having a system of continuous quality improvement.

We are the partner you are looking for!



OUR VISION

Consolidate as an organization leader, Advisor and Manager Naviero, Customs Service and Warehouse; Comprehensive ally of its clients to ensure successful current and future challenges.

OUR MISSION

Providing a comprehensive and timely Shipping Agent, Customs Agent and warehouse; providing our customers the availability of the goods in a safe and timely manner; complying with the provisions of the Customs Law and other laws and regulations governing international trade; focusing on a real customer satisfaction through qualified and motivated staff, under a safe work environment.

OUR VALUES

- Commitment to the organization and the customer
- Leadership
- Ethics
- Responsibility
- Integrity
- Confidence
- Equity
- Respect
- Security
- Celerity
- Quality
- Honesty



OUR QUALITY POLITICS

Providing reliable services in Shipping Agent, Customs Agent Service and Warehouse, through an efficient processing and communication, based on planning, organization, control and continuous improvement; to meet the requirements of our customers, and to cooperate with professional and motivation training of workers under a safe and comfortable work.}

QUALITY OBJECTIVES

- Meeting the expectations and requirements of our customers.
- Provide timely, within the period of time agreed upon with the customer.
- Ensure continuous improvement of processes.
- Ensure the level of staff competence.
- Ensure an atmosphere of comfort and safe working.



OUR SERVICES

We are the operator of integrated logistics you need, our range of services extends from the initial advice of their import projects until it receives the goods at their final destination.

To fulfill this purpose, we have strengthened different operational areas to excellence. Together with our business partners and strategic allies, we cover all vital areas in the development of its special operations.

A multidisciplinary team is ready to serve you in your requirements and design logistics solutions to suit.

- Shipping Agents.
- Customs Agents.
- Stevedores.
- Freight Forwarders.
- Warehouses and Yards.
- Carriers.
- Equipment rentals.
- Logistics.



SHIPPING AGENCY

ATTENTION TO VESSELS

- Technical assistance for docking and undocking.
- Ship Protection Law.
- Ochina Processing, Rada, and Muellaje Canal.
- Visit the Coordination, with all authorities, SAIME authorities, INEA, Epidemiology of entry and clearance.
- Coordination of Tugs for docking and undocking maneuvers.
- or underwater inspection of entry and exit.
- Coordination Launch and Pilot.
- or Security Coordination Officers and comprehensive protection.
- or request pier post.
- or docking and undocking of ships.

ADDITIONAL SERVICES SHIPS

- Water Supply.
- Disposal of metal scrap (Scrap Metal) with MARPOL certificate.
- Service or renewal of medical certificates issued by the health authority.
- Coordinating or fuel supply.
- Disposal of Oily Water (Sludge) with MARPOL certificate.
- Collection of samples for chemical analysis (Sample Oil).
- Disposal of household waste with MARPOL certificate.
- Fumigation or service vessels.
- Issuance of passes or entry or exit of goods to the competent authorities.



CREW CHANGES.

- Local transfers.
- Emission OKTB.
- Medical emergencies.
- Dental practices.
- Request Shore Pass.
- National or escorted transfers.
- Proceedings before or SAIME authorities and Interpol.
- International transfers with flight planning and emergency Charters.
- Accommodation or ground crew.
- Port Operators or bilingual.
- Managing income and expenditure and Venezuelan expatriates.

CUSTOMS AGENCY

- Import.
- Export.
- Transit.
- Re-export.
- Re-importation.
- Returnable regimes
- Import Tax Refund (Draw Back).
- Special schemes liberatorios
- Replacement with Tariff Privilege
- Replacement of goods.
- Duty Free Stores (Duty Free Shops).
- Import Tax Refund (Draw Back).
- Exemptions charges.
- temporary admission.
- Inward or traffic.
- Bonded Warehouses (In Bond).
- Temporary Export.
- Catering supplies.
- Baggage.
- Special territorial regimes
- FTZ.
- Free Zones.



FREIGHT FORWARDER

- Representation services - Co-loader
- Representation before Customs and Air Stones Josefa Camejo.
- Removing or documentation to shipping lines.
- Physical or deconsolidation request to the authorities.
- Preparing and printing HBL.
- Deconsolidation in ASYCUDA.
- Coordination of deconsolidation Physics, Warehouse, officials, Customs Agents.
- Supply personnel lifts for emptying or affixing of seals
- Physical or photographic report Deconsolidation
- Additional services
- Tracking and monitoring shipments.
- Delivery of goods in selected store.
- Physical separation of charges.

STEVEDORING

Stevedoring Services in Spring

- Development Plans Load Hoisting.
- Lifting or oversized equipment.
- Coordination of lifting equipment in dock.
- Disg. containers from ship cost.
- SHA or technical assistance.
- Coordination Stevedoring.
- Personnel supply Checking and Stowage.



TRANSPORTATION

- Local and national transportation.
- In Transportation in the Port of Guaranao.
- Oversized pieces or transfer.
- Transportation of hazardous materials.
- Local and national transfers to all destinations.
- Lowboy or supply.
- Network affiliates nationwide.
- Rafts or tractor trailers with two and three axles.
- Ambulance equipped or type II.
- 750 Cargo Truck.
- 350 trucks.
- Pick-up trucks.

WAREHOUSE AND YARDS

Empty Container Store – LA PLANICIE [Ver en Mapa](#)

- Reception, inspection and unloading of empty containers.
- Security, surveillance and monitoring of containers.
- Minor repairs.
- Inventory and control or for different lines
- Sealed and Verification.
- 8,000 square meters area specially equipped for receiving containers located 1 km from the primary area of Puerto Guaranao.



WAREHOUSES LOGISTIC U₂, U₃, U₄. [Ver en Mapa](#)

- Reception and load control.
- Lifts and staff.
- Inventory stored charge
- Security and surveillance
- 9,000 square meters area between patios, indoor offices and warehouse located 1 km from the primary area of Puerto Guaraño area.

OPEN WAREHOUSE AREAS – CAJA DE AGUA. [Ver en Mapa](#)

- 7,000 square meters of open courtyard.
- Perimeter fencing.

OPEN WAREHOUSE AREAS – U₅. [VER EN MAPA](#)

- 10,500 square meters.

EQUIPMENT RENTAL

Crane truck or 90 tonnes.

- Specialized container handling equipment: Reach Stacker, Empty Container, Top Loader.
- Truck capacities from 900 kg to 45 tonnes (Gas and Diesel).
- Telescopic Forklift (Gradall)
- Power generating equipment.
- Luminaires.
- Machines and small tools or compressors, welding machines, hydrogel.
- (See list of equipment).